

Privacy Policy

Viva Cover (Pty) Ltd (“Viva Cover”)

**PRIVACY POLICY FOR
VIVA COVER (Pty) Ltd ("Viva Cover")
FSP number: 42787**

1. General browsing:

Our website www.vivacover.co.za , gathers navigational information about where visitors go on our websites. This information allows us to see which areas of the websites are most visited and helps us improve the quality of your online experience by recognizing and delivering more of the most desired features and services. Additional non-personally identifiable information (for example, domain type, browser version, service provider, ip address) may be collected, which provides information regarding the general use of the websites.

2. Personal information:

2.1 Contact us, help or feedback:

If you complete a general "contact us" on our websites, we may collect your name, email address, mailing address and any information that you provide in the text of your message.

If you use the "contact us" feature of any of our websites, we may collect your name, title, organization, address, telephone number, fax number, email address and any information that you provide in the text of your message. The information collected in the "contact us" feature is only used to reply to visitors' requests for information.

2.2 International users:

If you are visiting our websites from a location outside of the Republic of South Africa, your connection will be through and to servers located in South Africa.

2.3 What are cookies and how do we use them:

We use a browser feature known as a cookie, which assigns a unique identification to you to evaluate the effectiveness of our websites, analyse trends and administer our websites. The information collected from cookies allows us to determine such things as which parts of our websites are most visited and difficulties our visitors may experience in accessing them. With this knowledge, we can improve the quality of your experience on our websites by recognizing and delivering more of the most desired features and information, as well as by resolving access difficulties.

2.4 Updates to privacy policy:

As we continue to offer our visitors new and different types of content and services, our website may modify our information collection and use practices. Should there be a material change to our information collection and use practices, it will be applied only to information collected on a going forward basis, and we will update this privacy policy statement.

2.5 Questions/Contact us

If you have any questions, comments or concerns regarding our privacy practices, please contact us on support@vivacover.co.za .